

## An Update from the CEO, Tim Chapman!

As we are in the midst of the holiday season we are thankful you have chosen MCCU for your financial needs. As a member-owned financial cooperative, we appreciate your feedback and strive to offer you great service, easy access, and innovative products and services.

Technology and innovation are happening at an incredible rate. In recent years, we have found that our technology provider has not kept pace. We have shared your frustration with online/mobile banking issues. We've heard your requests for remote check deposit. And we've wanted ways to make borrowing easier. With our contract renewal coming, we decided to see what options were available.

Our search has been deliberate and widespread with a focus on member experience, efficiency, and innovation. Ultimately, we saw presentations on nine different platforms and after reviewing the software, company, and financial services environment we have found a new technology partner that we are confident will meet your needs and offer you more flexibility.

Here's a sneak peek at a few of the many features coming:

- Remote deposit capture
- Real time text alerts
- Online person to person transfers
- Apple/Google Pay
- Alexa/Google skills
- Apple Watch access
- E-sign for loan and other documents
- Streamlined loan applications

Additionally, there are many "back office" improvements that will allow us to process information more efficiently. We will spare you the boring details, but know we are excited!

Currently, the upgrade is scheduled for Fall 2019. As you can imagine there is a great deal of planning and work in the months ahead. Your management team and staff are anxious to get started and we hope you share in our excitement.

**Our 5th Annual Holiday Light Show plays nightly from 6-10pm through the New Year. Tune to 88.7 fm and enjoy!**



*Fun Fact*

More Monopoly money is printed each year than real money.

**2019 Calendars are here, while supplies last!**

## VISA Gift Card Sale

Tuesday, December 18th



Score a \$15 VISA Gift Card

when you buy \$100 worth of VISA Gift Cards.

See website for more info!



Valid only Tuesday, December 18, 2018. Limit one bonus card and max 5 fee reimbursements per household.

# Photos with **SANTA**

Saturday, December 15th

2915 Cedar Street

**Kiddos** 9:00 - 11:00 AM

**Pets** 11:00 - Noon



## January is National Blood Donor Month!

Help us celebrate and donate lifesaving blood products at our drive the week of January 14th at the MVRBC Office next to Muscatine HyVee!

Schedule your donation using the link below!

<https://goo.gl/A2TUoA>

Your last donation must be before 11/19/18 to be eligible to donate at this drive.

# GIVE BLOOD

Give Blood. Give Life.

## Get To Know Your Money Peeps!

Josie joined the MCCU family this past summer and her favorite food is tacos.

What's one thing you cannot live without? *My phone.*

Best place you've traveled to and why? *Breckenridge, Colorado with my family. Some of my favorite childhood memories are from traveling there and it's a picture-perfect town with gorgeous mountains.*

Which one would you want most? *Superpowers, Robot Housekeepers, or Flying Cars? Superpowers!*

Two truths and a lie? *I've been to over 50 rock concerts, Shirley Temple is a family friend of ours and I speak fluent German (lie).*

Meet Josie Remour



Kiddos can drop off their letters to Santa by 12/15/18 using the special Mailbox in our lobbies and they will receive a note back from Santa. Don't forget to include the return address!



Next up is Sydney, who also joined us this past summer and she loves crab legs.

What's one thing you cannot live without? *Music*

Best place you've traveled to and why? *Disney World, because no matter how old you are, you can be a kid again and nobody judges!*

Which one would you want most? *Superpowers, Robot Housekeepers, or Flying Cars? Robot Housekeepers!*

Two truths and a lie? *I've been to Disney World 6 times, water is one of my favorite drinks and my favorite holiday is groundhogs day (lie).*

Meet Sydney Cox



## holiday CLOSINGS

December 24th - open til noon  
December 25th - closed  
December 31st - open til 3:00pm  
January 1st - closed  
January 21st - closed  
February 18th - closed



**Members Community Credit Union**  
together we're better.

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**Phone:** 563-264-7210

**Email:** [howdy@memberscommunitycu.org](mailto:howdy@memberscommunitycu.org)