

# MCCU TEXT BANKING TERMS OF SERVICE

To activate SMS text banking, log in to eBranch and go to “Self Service” and select “Preferences,” then go to “Registered Mobile Alert Number” and enter/update your cell phone number. Once you opt-in to the SMS text banking service, we will send you an SMS message to confirm your enrollment.

You can cancel the SMS text banking service at any time. Just text “**STOP**” to **319-519-4169**. After you send the SMS message “STOP” to us, we will send you an SMS message to confirm you have been unsubscribed. Once confirmed, you will no longer receive SMS messages from us. If you want to join again, you will sign up as you did before.

If at any time you forget what keywords are supported, just text “**HELP**” to **319-519-4169** and we will respond with instructions on how to use our service as well as how to unsubscribe.

The following are Members Community Credit Union’s registered mobile alert phone numbers you may receive messages from:

- 319-519-4169 - general
- 319-519-4698 - general
- 319-519-4421 - to inquiry about a loan application

## Text Banking works with the following mobile phone carriers:

**Major carriers:** AT&T, Verizon Wireless, Sprint, T-Mobile, U.S. Cellular, Alltel, Boost Mobile, Nextel, and Virgin Mobile.

**Minor carriers:** Alaska Communications Systems (ACS), Appalachian Wireless (EKN), Bluegrass Cellular, Cellular One of East Central IL (ECIT), Cellular One of Northeast Pennsylvania, Cincinnati Bell Wireless, Cricket, Coral Wireless (Mobi PCS), COX, Cross, Element Mobile (Flat Wireless), Epic Touch (Elkhart Telephone), GCI, Golden State, Hawkeye (Chat Mobility), Hawkeye (NW Missouri), Illinois Valley Cellular, Inland Cellular, iWireless (Iowa Wireless), Keystone Wireless (Immix Wireless/PC Man), Mosaic (Consolidated or CTC Telecom), Nex-Tech Wireless, NTelos, Panhandle Communications, Pioneer, Plateau (Texas RSA 3 Ltd), Revol, RINA, Symmetry (TMP Corporation), Thumb Cellular, Union Wireless, United Wireless, Viaero Wireless, and West Central (WCC or 5 Star Wireless).

Enabling Text Banking alerts opts you in to receive promotional messages from MCCU. Message and data rates may apply. If you have any questions about your text/data plan, it is best to contact your wireless provider.

For other questions, please email us at [howdy@memberscommunitycu.org](mailto:howdy@memberscommunitycu.org). Please do NOT send personal information or account numbers in an email as it may not be secure.

For questions regarding privacy, please read our privacy policy:  
<https://www.memberscommunitycu.org/disclosures/>