

Members Community Credit Union Newsletter | April 2021

A Note from the CEO, Tim Chapman

It's hard to believe we are three months into 2021 already. 2020 seemed like it was the year that would never end and provided once-in-a-generation challenges. Disruption, illness, loss, and uncertainty were just a few of the many themes throughout the year and we all have personal stories of how the events of 2020 have forever changed our perspectives. Things we once took for granted are looked at in a different light and appreciated.

The recent events have also transformed how we engage with membership at the credit union. We were fortunate to upgrade our software in September of 2019, just before the "chaos" caused by COVID. This luckily gave us the opportunity to get comfortable with the new features and capabilities that coincidentally became vitally important during the pandemic.

Mobile banking, online and Plus Plan lending, remote deposit capture, e-signatures, text alerts and digital wallets were all added or greatly enhanced, and we saw the usage and adoption skyrocket over the past year. Despite having to close our lobbies not once, but twice, in our best effort to keep both members and employees safe, we are happy to be re-opened and slowly seeing the traffic pick back up, while continuing to watch our mobile services grow. Has 2020 and its unpredictability transformed the way you interact with the credit union? Considering we are still very much in a pandemic, this remains to be seen. None-the-less, we will continue to strive to make whatever method you choose to do business with us as convenient and friendly as possible. Whether you are a new member or a longtime member, we truly thank you for your support and loyalty!

Adventureland Tickets

Coming May 2021 - \$44 ea Park opens daily end of May.



If you had \$1 million in singles, it would weigh over 1 ton!

Unlock Your Mortgage Savings

2.50% 10 and Done 2.75% 15 Year Fixed

Keep it local... buy here, pay here!

Rates subject to change without notice. Equal Housing Opportunity.

*APR = Annual Percentage Rate. Membership requirements apply.

Add your debit card to your mobile wallet!



Tap.

Pay.

Done.

≰Pay



ZOGO, the app where you earn real rewards for learning!

Understanding finances is critical at any age and that is why we partnered with Zogo, a fun and engaging financial literacy app. Learn tidbits of info followed by a short 5-question quiz on a wide range of topics from life insurance to taxes to buying a house and everything in-between. Score "pineapple" points for correctly answered questions and redeem them for gift cards to some of your favorite retailers like Amazon, Walmart, Starbucks and more! With over 300 lessons and 20 different categories, there is something for everyone to learn and earn!

Download Zogo from your app store and use access code: **MEMBERS** to get started!



It's Scholarship Time

The annual MCCU \$500 Scholarship app is now live and can be found online at the link below or you may request a printed copy at either branch.

Eligible students must be a member (not just a joint-owner) AND a high school senior planning to enroll in a two or four-year undergraduate degree/program. Completed applications with essays are due Friday, May 14, 2021. The winner will be announced in June.

www.memberscommunitycu.org/scholarship-2/

Annual Meeting Update

If it feels like we just had an annual meeting, you are not wrong! Due to Covid precautions last year, our normal meeting in April was delayed until October which was held virtually via Zoom.

We REALLY look forward to visiting with our members while enjoying a tasty meal, so we are holding off on making definitive arrangements for now, in hopes of having an in-person meeting later this year. We will keep you informed as we know more.

Get To Know Your Money Peeps!

Patrick has been a part of the MCCU family once before, but most recently he re-joined our crew and has been with us a little over two months. Like many peeps around here, his favorite food is tacos.

What's one thing you cannot live without? Music.

Best place you've traveled to and why? Seoul, South Korea because it's a city filled with life and a culture that is quite different from my own.

Which one would you want most? Superpowers, Robot Housekeepers, or Flying Cars? Superpowers, to be invisible.

Two truths and a lie? I'm a twin, I'm a classically trained singer, my favorite sport is basketball (lie).



CLOSINGS

May 31st Memorial Day

July 5thObserved for Independence Day

September 6th Labor Day



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Equal Housing Opportunity **Lobby Hours:** Mon, Tue, Thu / 8–5pm Wed / 10–5pm

Wed / 10-5pm Fri / 8-5:30pm Sat / 8-12pm

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