

Members Community Credit Union

together we're better.



20 ANNUAL 22 REPORT

44	ASSETS	2022	2021
Statemen	Loans to Members	\$52,608,210	\$47,800,957
O	Allowance for Loan Loss	\$(336,396)	\$(327,242)
E	Cash & Cash Equivalents	\$8,705,476	\$25,699,113
<u>o</u>	Total Investments	\$11,588,349	\$2,641,513
4	Land and Buildings	\$2,346,410	\$2,436,822
	Other Fixed Assets	\$94,906	\$118,084
S	Other Assets	\$4,573,317	\$3,513,848
15	TOTAL ASSETS	\$79,580,272	\$81,883,095
2022 🛭 2021 Financial	LIABILITIES & CAPITAL		
2	Dividends Payable	\$26	\$26
T	Accounts Payable	\$1,788,391	\$1,294,066
2	Notes Payable	\$2,500,000	\$3,000,000
	Shares	\$34,549,861	\$37,678,913
	Share Drafts	\$16,099,576	\$14,865,030
13	Share Certificates	\$10,050,863	\$9,694,638
9	IRAs	\$2,365,344	\$3,119,179
	Other Shares	\$3,847,499	\$4,526,554
<u>~</u> ×	Regular Legal Reserve	\$3,138,090	\$2,838,090
	Other Reserves	\$(96,666)	\$38
	Undivided Earnings	\$4,566,561	\$4,256,285
N	Net Income from Operations	\$770,727	\$610,276
	TOTAL LIABILITIES & EQUITY	\$79,580,272	\$81,883,095

Earn more with Checking 2.0

Our Checking 2.0 account helps put money back in your pockets. In 2022, we paid a total of \$14,686.62 in Checking 2.0 dividends and \$5517 in reimbursed ATM fees.

Don't have a Checking 2.0 account yet, it might be time to consider opening one and see how much you could earn. Qualifying monthly is easy, but no worries if you don't qualify, you just try again next month.

Scholarship 🗢



President's Report

2022 was a "return to normal" after the economic disruption from COVID. Assets contracted as members spent down reserves built up over the previous two years. Although the disruptions from COVID are over, we have seen a profound shift in how our members engage with us. Online access, remote deposit capture, and bill pay continue to be the preferred method for many. Debit card usage has increased substantially with the conveniences of contactless cards and enhanced digital wallets using Apple, Google, and Samsung Pay. Even as membership and transactions have increased, the reduction in lobby traffic has been notable and has prompted us to evaluate how to best serve our members.

Credit union operations have become more complex as we strive to meet your needs. As we have seen the emergence of trust, business and estate accounts we have realigned our member service area to accommodate those unique situations. Our lenders have also focused on their area of expertise to better meet our members' borrowing needs. Various mortgage and home equity options, as well as higher dollar auto loans require careful evaluation to help members achieve their goals.

In 2022, we reviewed our current and future staffing needs, traffic patterns, and products and services. We developed a plan to re-

purpose our Cedar Street branch into a lending center, allowing the credit union to emphasize our lending resources. We will continue to provide drive-thru service for deposit transactions but the interior of Cedar will be remodeled to accommodate our lending staff. Full-service deposit services will be offered at our Colorado Street office. This will allow us to redeploy our member service representatives (MSRs) and pull complex account issues away from our MSR stations. Remodeling is expected to begin in May and should be completed later this fall. We are excited and look forward to this transformation!

Net Income from Operations exceeded \$770,727, which allowed our Net Worth to keep pace with asset growth. Strong Net Worth is an important safety net allowing the credit union to weather economic downturns. The credit union finished 2022 with over \$8.475 million in reserves and undivided earnings, the two main components of Net Worth.

We know you have a choice in where you conduct your financial business and we strive to be the best choice through products, pricing, service and convenient access to your credit union. We strongly encourage and welcome any feedback from our members. Thank you for the opportunity to serve you!

The Grub Catered by The Rendezvous

Campbell's Chicken and Rice
Copycat Texas Roadhouse Green Beans
Side Salad with variety of dressings
Crescent Rolls
Descent West Hill Calcan Sampler Blat

Dessert - West Hill Cakery Sampler Plate

Board of Directors

Don Curry Phil Schliesman - Secretary

Megan Francis - Vice ChairHeidi HoffmanTim Chapman - President/CEOPam Crowe

Joan Trullinger - Chair

Our board is comprised of volunteers who are elected by the membership (you guys) & we appreciate the time they dedicate to our/your credit union. Thank you, Board of Directors!

Audit Committee Report

The audit committee has contracted Petersen & Associates to conduct a semiannual review and year end opinion audit of the credit union's financial statements, accounting practices, and internal procedures. The audit report indicates that management is properly accounting for the operations of the credit union. Additional audits required by code or statute were also completed by ViClarity, independent entities, for regulatory compliance. Results from all areas under audit and review were satisfactory.

The credit union was also examined by the Credit Union Division of the State of Iowa in 2021. Any and all issues relating to the examination have been addressed by management in a timely and appropriate manner.

Credit Committee Report

Loan demand was robust in 2022 with strong mortgage activity in the first half of the year. Interest rate increases slowed the mortgage market in the second half, but demand for other types of loans remained strong. Loan losses and delinquencies remained well within acceptable levels.

2022 ended with \$52,608,210 in loans outstanding. 1,259 new loans totaling \$28,509,674 were approved during 2022. The number of loans granted since organization is 88,725 exceeding \$517,560,363.

The Meeting Agenda

- 5:30 Grab a beverage, socialize and find a seat
- 5:45 Dinner will be served
- 6:15 Meeting Time

Called to Order

Secretary's Report

President's Report

Financial Report

Credit & Audit Committee Reports

Old Business/New Business

Meeting Adjourned = Prize time





Chairman of the Board Report

As Chairman of the Board of Directors, I am pleased to report another successful year for your credit union. Your continued participation has improved the financial lives of your fellow credit union members & allowed you to save more, earn more, and pay less in fees and interest than you otherwise would through for-profit banks. Our credit union and others like it are proof the cooperative model is alive and well. As a not-for-profit, member-owned cooperative, we are able to act in the best interest of the membership, not stockholders maximizing profits.

The more members return to the credit union for loans and deposit services, the more the credit union is able to return to you! So for that reason, we encourage you to **refer your friends and families** to come to the credit union for their financial needs.

The Board of Directors represents you, our memberowners, so we encourage your feedback. Please feel free to contact any of us or the credit union management team with your questions or concerns. We are always looking for ways to improve. **Together we're better!**

Mobile Text Alerts!

Register your mobile phone number in online banking and set up mobile alerts. Go to **Self Service** > **Mobile Alerts** and add/create alert(s) from the list shown below.

New Mobile Alert				
You will receive an alert message when the balance in the selected account goes below the amount entered.				
Alert Type:	✓ Low Balance High Balance			
Account:	Loan Payment Due Loan Payment Late Cleared Check			
Amount:	Electronic Transaction Deposit Transaction Withdrawal Transaction			
Cancel	Home Banking Login			

4,504
ACCOUNTS
WITH
eSTATEMENTS

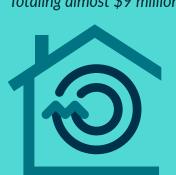


OPENED

62

MORTGAGES

Totaling almost \$9 million



MEMBERS
PARTICIPATED
IN OUR

1

BUYER
PROGRAM

WITH 7,921 MEMBERS



OPENED
583
CHECKING
ACCOUNTS
IN 2022



1,261 FACEBOOK

FOLLOWERS



Exciting Updates

- Adding a third drive-thru lane at Cedar later this summer.
- New debit cards coming soon, because VISA said so.
- After a long hiatus, Fresh Cookie Fridays are back!!!
- Later this year we'll be adding a spiffy new device allowing us to print debit on the spot in minutes.